



Dear Beyond Limits Pediatric Therapy Center Families:

We have some very good news! Beyond Limits Pediatric Therapy Center will be re-opening on June 1, 2020. As you may be aware, many medical and therapy offices remained open during this shelter in place. Those who closed are now beginning to re-open their doors to serve their patients. With carefully planned protocols in place, we are ready to open our doors to you on June 1, 2020. It will be so nice to see all of your smiling faces again!

During these past several weeks, we have routinely monitored the NEW COVID-19 standards as issued by the Georgia Department of Public Health and the CDC. In addition, we have attended numerous webinars, and closely followed all the CDC, OSHA, and Department of Health guidelines and recommendations in order to maintain the highest level of care and safety for our patients as we developed our new safety protocols. Lastly, the Beyond Limits team has been training and preparing our office to open its doors with these new protocols in place.

Our office has always maintained the highest standards in hygiene and sterilization protocols, and now with the new guidelines and recommendations, our office is taking even more stringent precautions to protect our team, our patients, and their families. We urge you to call our office if you have any questions or want additional details regarding all the measures we are taking to provide a safe environment for you and your child(ren).

**The following are our new protocols:**

- We are strictly maintaining social distancing between patients (more than the required 6 feet) and we will only have 1 therapist/1 child per treatment area.
- Our waiting room is CLOSED to help protect our patients and team, and patients and parents are asked to check in from the outside at the window and then remain in their car until their therapist comes to get them.
- Our gyms will only have one child and therapist at a time.
- All equipment, therapy tools, matts, etc. will be sanitized between each patient.
- Therapy sessions will be 5 min shorter to allow the disinfecting between patients.
- We have retained our professional cleaning team to thoroughly clean and disinfect the office after hours.
- We are screening patients and taking temperatures prior to therapy.

- We have purchased touchless soap dispensers, touchless hand sanitizing stations and touchless paper towel dispensers that have been installed throughout the clinic.
- The therapist and child will wash their hands immediately upon entering the building and will use foam sanitizer on their way back to meet you in the parking lot.
- If needed, patients are welcome to have ONE guardian accompany them for their appointment.
- As always, please do not bring your child to therapy if they have any signs of illness, a fever, or if anyone else in the home is displaying any signs of illness. Our therapists will also follow these guidelines and will not report to work if they display any signs of illness, a fever or have anyone at home with any signs of illness.
- Upon parent request, our therapists will wear a mask when working with your child. Due to continued limitations and shortages of PPE we are unable to provide masks to our patients/parents. We are not requiring your child to wear a mask but will honor your wishes if you bring a mask and want your child to wear one.

**A note on telehealth:**

If you are currently receiving telehealth you may continue with telehealth until June 30,2020 or you can return for in-person therapy the week of June 1,2020. That is the date insurance companies are currently stating they will continue to cover telehealth. Please notify your therapist of your choice. If you receive an appointment reminder via text message, please note it will be for the place of service you have chosen, either telehealth or in office therapy.

We are SO EXCITED to welcome back our families! You should proceed CONFIDENTLY with your therapy visits, as therapy is a critical part of our overall health and well-being. We look forward to resuming a new sense of normal. Thank you for your patience and understanding. We have held all of your appointment times prior to this pandemic and will be returning to the same schedules on 6/1/2020. Please call our office at 770-917-5737 if you have any questions or concerns.

Warmest Regards,

Dr. Kimberly Oviedo and your Beyond Limits Pediatric Therapy Staff

